

# Unit Assessment: Plans



## ADESU - University Libraries\*

**Mission:** The Mission of the Florida Agricultural & Mechanical University Libraries is to provide a user centered information environment that supports inspirational teaching, the advancement of knowledge, innovative research, meaningful service, and lifelong learning to the local and global University community

**Vision:** The Florida Agricultural & Mechanical University Libraries will provide information, technology, resources and services to the academic community whether on campus or across the globe. These services and resources will be provided in a manner that supports engagement with ideas and knowledge, thereby, enabling transformative educational experiences.

**Division:** Division of Academic Affairs

### Objective/Outcome: Information Literacy Skills

Improve student information literacy skills by conducting information literacy classes, research consultations, and outreach sessions.

**Objective/Outcome Status:** Active PO - Performance Outcome

**\* Planned Assessment Cycle:** 2019 - 2020, 2020 - 2021, 2021 - 2022

**Start Date:** 09/01/2019

#### Assessment Measures

**Direct - Reports Analysis - Direct (Active)**

**\* Criterion:** Teach a minimum of 150 information literacy classes.

**Direct - Reports Analysis - Direct (Active)**

**\* Criterion:** Provide research support to a minimum of 185 students.

**Direct - Reports Analysis - Direct (Active)**

**\* Criterion:** Provide a minimum of seven (7) information literacy outreach sessions to students.

#### Related Items

- FAMU Strategic Goals 2017 - 2022

**Strategic Priority 1 - Goal 1** - Enhance pathways to degree attainment

**Strategic Priority 1 - Goal 2** - Achieve national distinction for success in retention and graduation rates

- FAMU Strategic Priorities 2017 - 2022

**Strategic Priority 1** - Exceptional Student Experience

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Services – Forecasting, establishing, promoting, maintaining, and assessing a range of user centered library services that facilitate the highest quality of instructional, research and educational outcomes.

Collections and Access - Providing information resources to local and distant users that are appropriate to support the teaching,

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research, and service mission and vision of the University.

## Objective/Outcome: Information Literacy Effectiveness

Ensure that students can effectively utilize skills learned during information literacy classes by conducting an assessment.

**Objective/Outcome Status:** Active SLO - Student Learning Outcome

**\* Planned Assessment Cycle:** 2019 - 2020, 2020 - 2021, 2021 - 2022

**Start Date:** 09/01/2019

### Assessment Measures

**Direct - Pre and Post-Tests - Direct (Active)**

**\* Criterion:** 82% of students will be able to give credit to the original ideas of others through proper attribution and citation.

**Direct - Pre and Post-Tests - Direct (Active)**

**\* Criterion:** 75% of students will match information needs and search strategies to appropriate search tools.

### Related Items

- FAMU Strategic Goals 2017 - 2022

**Strategic Priority 1 - Goal 1** - Enhance pathways to degree attainment

**Strategic Priority 1 - Goal 2** - Achieve national distinction for success in retention and graduation rates

- FAMU Strategic Priorities 2017 - 2022

**Strategic Priority 1** - Exceptional Student Experience

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## Objective/Outcome: Student Experience

Enhance the student experience by meeting or exceeding customer expectations for library service.

**Objective/Outcome Status:** Active PO - Performance Outcome

**\* Planned Assessment Cycle:** 2019 - 2020, 2020 - 2021

**Start Date:** 09/01/2019

### Assessment Measures

**Direct - Reports Analysis - Direct (Active)**

**\* Criterion:** Review, revise or create three guidelines pertaining to library operations and/or collections. Develop an emergency response plan that will enable the library to provide limited service hours after an emergency closing event.

**Indirect - Exit Survey - Indirect (Active)**

**\* Criterion:** Meet or exceed customer expectations for library services by achieving a score of 87% or better on the 2019-2020 Exit Survey statement, "Please rate how satisfied you are with each of the following customer services offered at FAMU."

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## Related Items

- FAMU Strategic Goals 2017 - 2022
<b>Strategic Priority 1 - Goal 1</b> - Enhance pathways to degree attainment
- FAMU Strategic Priorities 2017 - 2022
<b>Strategic Priority 1</b> - Exceptional Student Experience
ADESU - University Libraries*
Services – Forecasting, establishing, promoting, maintaining, and assessing a range of user centered library services that facilitate the highest quality of instructional, research and educational outcomes.
Library Environment - Providing user centered environments that enable users to efficiently and effectively meet learning outcomes, research and instructional goals.
Administrative Processes and Accountability – Researching, implementing, communicating, and assessing best administrative and management practices that support the vision and mission of the University Libraries and that meet the standards and regulations of the University, professional, governing and accrediting bodies.

## Objective/Outcome: Study Spaces

Strategically establish additional user spaces using various strategies, including implementing the space reclamation plan.

**Objective/Outcome Status:** Active OO - Operational Outcome

**\* Planned Assessment Cycle:** 2019 - 2020

**Start Date:** 09/01/2019

## Assessment Measures

<b>Indirect - Exit Survey</b> - Indirect (Active)
<b>* Criterion:</b> Meet or exceed customer expectations for library facilities by achieving a score of 88% or better on the 2019-2020 Exit Survey statement, "Please rate how satisfied you are with each of the following on-campus facilities at FAMU."
<b>Direct - Analysis of Work Order, Time on Task, Records</b> - Direct (Active)
<b>* Criterion:</b> Meet the demand for additional study spaces by installing new study tables and chairs and three group study rooms on the first floor. Seek additional solutions to decrease the noise on the second floor.

## Related Items

- FAMU Strategic Goals 2017 - 2022
<b>Strategic Priority 1 - Goal 2</b> - Achieve national distinction for success in retention and graduation rates
- FAMU Strategic Priorities 2017 - 2022
<b>Strategic Priority 1</b> - Exceptional Student Experience
ADESU - University Libraries*
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## Objective/Outcome: Faculty Outreach

Improve faculty awareness of library resources and services by conducting outreach and promoting resources.

**Objective/Outcome Status:** Active PO - Performance Outcome

**\* Planned Assessment Cycle:** 2019 - 2020, 2020 - 2021

**Start Date:** 09/01/2019

### Assessment Measures

**Direct - Reports Analysis - Direct (Active)**

**\* Criterion:** Conduct four outreach activities to promote library resources and services to faculty during the academic year.

**Direct - Reports Analysis - Direct (Active)**

**\* Criterion:** Subject librarians will attend a minimum of 12 College/School faculty meetings or events to promote library resources and services.

### Related Items

- FAMU Strategic Priorities 2017 - 2022

**Strategic Priority 2 - Excellent and Renowned Faculty**

**Strategic Priority 3 - High Impact Research, Commercialization, Outreach, and Extension Services**

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