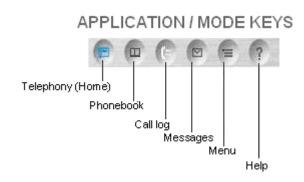
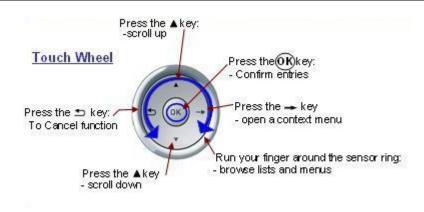


Telephone Reference Guide OpenScape Voice – OpenStage 60



FAMU

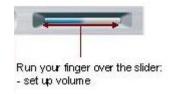




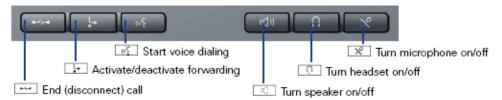
Icon Definitions (appearing on Display Screen)

| Icon | Explanation | | You have received one or more new messages | | Call forwarding is active | | Call forwarding is active | | Explanation | | You have received one or more new messages | | Call forwarding is active | | Call forwarding is a

TOUCHSLIDER: Used to set the volume of telephone ring and call



Function Keys and Audio Keys



Key	Function during text input	Function when held down
₩ Φ	Write special characters	Deactivate the ring tone.
#==	Switch between upper/lower case and digit entry.	Activate telephone lock.

NAVIGATION / TOUCHWHEEL OPTIONS DURING INCOMING CALL

WHILE TELEPHONE IS RINGING

Accept - Select OK to Answer call via speaker

Reject - Scroll \$ and select OK to Disconnect Incoming Call

<u>Deflect</u> – Scroll ♦ and select **OK**. Type desired destination

number and **OK** to *Redirect* incoming call

FEATURE	TOUCHGUIDE MENU/Button Options
via Handset Speaker Button or Headset	While telephone is ringing – Lift Handset OR Press the Speaker button. (Speaker LED will illuminate) OR Press the Headset button (Headset LED will illuminate) (icon appears in display)

Placing a call:

NOTE: All telephones have a "hot" keypad that allows immediate dialing without lifting receiver. This will automatically activate the SPEAKER option on each telephone. To move a call from speaker to handset, simply lift handset.

EXTERNAL CALLS:

- Dial the 10-digit telephone number and select OK INTERNAL CALLS:
- Dial Internal Extension number only and select OK

INTERCOM CALL (COM GROUP)

Place an intercom call to a member of your "group" using the telephone's speaker.

- Press the COM SPEAK button
- Dial the 2-digit intercom code for the individual you wish to "intercom"
- Wait for confirmation tone and then begin speaking.

LAST NUMBER REDIAL

Enables user to REDIAL the last number dialed (internal or external)

HANDSET-FREE

- Press the **OK button twice** (call defaults to Speakerphone)
- Lift the handset

caller ID

• Press **OK** on *Redial* menu option (number displays in field)

HOLD



Place a caller on hold .at your extension, retrievable only by user. The HOLD ICON will appear in the display as the call is holding.

During a call, lightly press the **HOLD** button OR

• **LIGHTLY** press the **EXTENSION** button (if a keyset)

KEYSETS: Extension will blink to indicate HELD CALL **NONKEYSETS:** The **Hold Icon** will appear on the display next to

NOTE: For NON KEYSETS - Do NOT replace handset in cradle during hold.

KEYSETS – contain the extension number on a sensor button

* NOTE - If BLIND TRANSFER is selected, the call will immediately transfer to

NONKEYSETS - display the extension number on the telephone display

To take the call OFF of HOLD:

- Scroll (>) to and select **RECONNECT** from menu options OR Replace the handset in cradle and answer
- KEYSETS may press the blinking extension to reconnect to caller

TRANSFER

desired extension

CONSULT

Transfer a call to another party

 During a call, press the TRANSFER button OR select CONSULT from the menu

OR

- Scroll to and select BLIND TRANSFER
- Dial the extension number, select OK

(If conducting a Blind Transfer, call is now transferred)

- If CONSULTING or CONFERENCING
- Announce the call
- Hang up or Scroll \$\display\$ to and select:
 - o Alternate (toggles between the two calls)
 - Complete Xfer (sends the call)
 - Conference (joins all parties)
 - o Blind Transfer
 - Hold (places current connection on Hold)
 - o Disconnect & Return (disconnects current connection and returns to call being transferred)
- If the party does not answer or does not want to join:
- Scroll \$\display\$ to and select **Disconnect & Return**

CONFERENCE

Create a Quick Conference Call (maximum of 3 parties)

Consult privately with a 2nd party

MUTE

To temporarily deactivate the microphone on the handset or speakerphone.



- Press the **Mute** button
- The light on Mute button will illuminate to ensure feature is activated.
- To Deactivate mute, press the lit **Mute** button
- The light on the Mute button will deactivate

DO NOT DISTURB (DND) While telephone is idle • Press the > arrow to access the menu Disables ringer and notifies callers that you are "unavailable" • Scroll \$\display\$ to and select **Do Not Disturb On** (DND icon will appear on display) To Cancel DND: • While telephone is idle • Press the > arrow to access the menu • Scroll \$\DDGA\$ to and select **Do Not Disturb Off** To DEACTIVATE ringer RINGER CUTOFF • Press and hold the ASTERISK * button (with a bell on it) located on To disable the RINGER but allow incoming calls the keypad for approx. 3 seconds (A BELL ICON with a slash through it will appear in display indicating ringer is deactivated) To ACTIVATE ringer • Press and hold the ASTERISK * button for approx. 3 seconds **CALL WAITING** During a call, if a 2nd party is calling, a "Beep" tone is heard AND display shows CALL WAITING To accept a 2nd call while on telephone • To answer the 2nd call. **select and confirm** the **ACCEPT** option from display • The 1st call is automatically placed on **soft HOLD** and you will be connected to 2nd call • To end the 2nd call and return to the 1st, press the **DISCONNECT** key. ---OR • Hang up from current call. The 2nd call will ring through with 2nd calls may also be DEFLECTED using DEFLECT "Recalling" on display. option Answer telephone **FORWARD** • If nothing else is pressed, calls will automatically fwd to predetermined target...usually voicemail Temporarily redirect calls to another destination



NOTE: THE FAR LEFT CIRCULAR APPLICATION BUTTON IS THE TELEPHONY/HOME BUTTON



- Press CALL FORWARD button (gray button with fwd arrow and dot)
- To select a different forwarding destination:
 - o Press Call Forward button, Scroll ♦ to and select Edit **Call Forwarding**
 - o Scroll **♦** down and select **ON** from **ALL CALLS** field
 - Scroll ♣ down and select the **Destination Field**

 - o Scroll **♦** and pick a **Destination (1 thru 5)**
 - o Enter the **extension** for this destination
 - o Press OK
 - Scroll \$\display\$ up and select Save & Exit from Forwarding Favourites screen
 - o **NOTE:** Before exiting the Forward Status screen, be sure that the correct fwd target is displayed in the DESTINATION field.
 - Scroll up and select Save & Exit from Call Forward Status screen
 - o Press the Telephony/HomeButton to return to your telephony HOME screen.

To Cancel Forwarding:

Press Call Forwarding button (illumination of button is deactivated)

CALL LOG/LIST



The CALL LOG/LIST icon will appear in DISPLAY if a call is RECEIVED, FORWARDED, MISSED OR DIALED. Once the list is viewed, the ICON will deactivate

Each call list may contain up to 30 entries. Once this limit is reached, the oldest entry in the log is deleted.

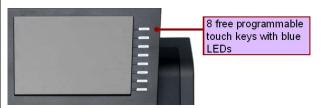
Multiple calls from the same number are only listed once. The number of call attempts is logged in the "Details" context Menu..

TO ACCESS A NUMBER FROM YOUR CALL LOG/LIST:

- From Idle Menu, Press the circular CALL LOG button (If you have missed calls, this button will be illuminated along with the Call Log display notification.)
- Select from: MISSED, DIALED, RECEIVED or FORWARDED tabs by pressing the Call Log button
- Scroll and select a number from the list OR simply view the
 Missed Calls list to clear the Call Log notification from your display

TO PROGRAM A SENSOR BUTTON ON TELEPHONE

IF a 1-touch speed dial number is desired, be sure to select REPDIAL in the Normal or Shifted field.



- Press and hold sensor button to be programmed
- Once Program Screen appears, Scroll down to Normal OR Shifted field and press OK
- Scroll \$\ddagger\$ down and select desired feature for button
- Scroll \$\display\$ down to Label field and press OK
- Using keypad, type desired label for button (if applicable)
- Select **OK** in bottom corner
- Scroll \$\ddagger\$ down to Settings and press OK
- Type number for the system to speed dial
- Scroll \$\ddagger\$ down and select OK
- Scroll \$\Display\$ up and select Save & Exit from Options field
- Press the Telephony/HomeButton to return to your telephony HOME screen.

- Press the **MENU** Button
- Access USER menu (If prompted, password is 123456)
- Scroll \$\dip\$ to and select Audio
- Scroll \$\displaystyle{\pi}\$ to and select **Volumes** or **Settings**
- Scroll \$\display\$ to and select Ringer Melody
- Scroll to and select tone 1 thru 8
- Select Save & Exit and press OK