

**Florida Agricultural and Mechanical University
Regulation**



2.006 Counseling Services.

(1) Counseling services are available to currently enrolled students only, beginning the first day of each term the student is enrolled. All services are confidential except as stated by law. Students may obtain services on a walk-in or appointment basis when in crisis, based on staff availability. All other services are by appointment only.

(2) Upon the written request of an adult student (18 years or older) and emancipated minors or the guardian of a minor student (17 years or younger), if appropriate, the Office of Counseling Services (Counseling Services) will make a student's records available to the person designated on the Release of Information Form, as required by law. Counseling Services has ten (10) business days to provide the requested information.

(3) All Counseling Services records are kept at the Office of Counseling Services on Titanium Schedule, a secure Electronic Medical Record (EMR) Service and are maintained for seven years after the last entry on the student's Counseling Services records. After this time has elapsed, all records are disposed of properly to protect the confidentiality of the student.

(4) Counseling Services are provided based on a student's individualized needs. Currently, students can choose in-person counseling or virtual counseling through Zoom Healthcare platform. In addition, Counseling Services partners with an online company that provides additional virtual counseling services through their virtual platform are available.

(5) Students who require more intensive services will be referred to community agencies for mental health care at the student's expense.

(6) For the purpose of requesting a term or retroactive withdrawal, the professional staff may submit supporting documentation for a student's petition when the professional staff has direct evidence that the student is, or has been, a threat to self or others during the semester in question, or when the student has experienced severe symptoms and has participated in at least four counseling sessions within the semester in question.

Specific Authority 1001.74(4) F.S. Law Implemented 1001.74(4)(10) F.S. History—New 10-1-75, Formerly 6C3-2.06, Amended 9-14-87, Amended June 29, 2006, Amended June 20, 2023.